PERSPECTIVES ON TOURISM PLANNING IN CHINA

Dr. Geoffrey Wall Professor of Geography and Environmental Management Faculty of Environment University of Waterloo, Waterloo, Ontario N2L 5X4 Canada E-mail: gwall@uwaterloo.ca

The 7th UNWTO/PATA Forum on TOURISM TRENDS AND OUTLOOK Guilin, China, 21-23 October 2013

INTRODUCTION

PLACES THAT ARE GOOD TO LIVE IN ARE ALSO GOOD TO VISIT - PRODUCT OF TOURISM IS EXPERIENCES

SUCH PLACES DO NOT OCCUR BY CHANCE BUT REQUIRE CAREFUL PLANNING AND MANAGEMENT

FOCUS OF PRESENTATION ON TOURISM PLANNING IN CHINA

NATURE OF EVIDENCE

- PERSONAL EXPERIENCES WITH TOURISM PLANNING IN ASIA AND ELSEWHERE
- INVOLVEMENT IN TOURISM PLANNING INITIATIVES IN CHINA FOR ALMOST 20 YEARS
 - PROVINCIAL TO LOCAL
 - **URBAN TO RURAL**
 - WIDE GEOGRAPHICAL DISTRIBUTION
- DIRECTED MULTI-YEAR ENVIRONMENTAL PROJECTS IN CHINA
- **SUPERVISED 30 THESES ON TOURISM IN CHINA**
 - NUMEROUS PUBLICATIONS
 - **ETHNIC TOURISM PLANNING (Xishuangbanna, Yunnan)**
- INTERACTED WITH OFFICIALS, ACADEMICS, TOURISTS, RESIDENTS, SOME OPERATORS

WHY DO DESTINATION AREAS WANT TOURISTS?

TO IMPROVE THE QUALITY OF LIFE OF RESIDENTS

IMPLICATIONS

- TOURISM IS A MEANS RATHER THAN AND END IN ITSELF
- TOURISM PLANNING SHOULD BE AS MUCH ABOUT RESIDENTS AS TOURISTS
- APPROPRIATE SPECIFICATION OF GOALS AND OBJECTIVES

CHINESE CONTEXT

MANY SUCCESSES – TOURISM GROWTH OVER 25 YEARS

 ALSO FAILURES
"BUILD THE NESTS AND THE BIRDS WILL COME" – NOT TRUE!

CHALLENGES OF SPEED AND SCALE OF DEVELOPMENT

 TIME RIGHT FOR EVALUATION
2013 INTERNATIONAL VISITOR STATISTICS DISAPPOINTING SO FAR

CHINESE CONTEXT (cont'd)

PRESIDENT HU – TOURISM DEVELOPMENT (PLANNING) SHOULD BE 'SCIENTIFIC' AND 'HARMONIOUS'

PRESIDENT XI – ENVIRONMENT AND MORE EQUITABLE

WHAT DOES THIS MEAN?

CHINESE CONTEXT (cont'd)

- TOURISM NOT A SCIENCE (DEBATED) BUT SHOULD BE DEVELOPED:
 - LOGICALLY
 - SOUND PRINCIPLES AND CONCEPTS
 - APPROPRIATE DATA / INFORMATION

 HARMONIOUS = SUSTAINABLE
BALANCE BETWEEN ECONOMY, ENVIRONMENT AND CULTURE
LONG TIME HORIZON
EQUITY – SOCIALLY AND SPATIALLY

DOES TOURISM PLANNING MEET THESE CRITERIA?

PROCESS AND PRODUCT PROCESS

 CURRENTLY TOP-DOWN
NEED FOR INVOLVEMENT OF MORE STAKEHOLDERS

EXPERT DRIVEN
BUT ARE THEY REALLY EXPERTS?

NOT BASED ON ADEQUATE DATA / ANALYSES

STATUS OF TOURISM AUTHORITIES WEAK

PRODUCT

NARROW FOCUS ON ATTRACTIONS

LIMITED INTEGRATION

- WITH OTHER SECTORS
- INSUFFICIENT ATTENTION TO ENVIRONMENT OR SOCIO-CULTURAL IMPLICATIONS

INSUFFICIENTLY STRATEGIC

- CONTAIN MUCH USELESS INFORMATION
- **SELDOM PHASED ADEQUATELY**
- RESPONSIBILITIES FOR IMPLEMENTATION UNCLEAR

PLANS NOT PUBLIC DOCUMENTS

CONCLUSIONS

- OVERALL, TOURISM IN CHINA IS A SUCCESS STORY (WHEN VIEWED NARROWLY)
- LESS CLEAR IF WELL-BEING OF RESIDENTS IMPROVED
- GOALS COULD BE BETTER ACHIEVED IF BOTH PLANNING PROCESS AND PRODUCTS IMPROVED:
 - **GOALS / OBJECTIVES SPECIFIED WITH CARE**
 - PLANS HAD BROADER CONTENT
 - HAD STRONGER INFORMATION BASE (RESEARCH)
 - INVOLVED MORE STAKEHOLDERS (ESPECIALLY RESIDENTS)
 - MORE ACCESSIBLE (PUBLIC DOCUMENTS)